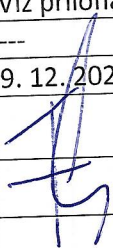





Národní knihovna
České republiky
National Library
of the Czech Republic

Zpráva ze zahraniční služební cesty

Jméno a příjmení účastníka cesty	Mgr. Tomáš Foltýn
Pracoviště – dle organizační struktury	Generální ředitel
Pracoviště – zařazení	Generální ředitel
Důvod cesty	Účast na výročním setkání CENL
Místo – město	Brusel
Místo – země	Belgie
Datum (od-do)	28. 11. – 30. 11. 2022
Podrobný časový harmonogram	28. 11. odlet do Bruselu, večer zahájení CENL 29. 11. a 30. 11. účast na jednání 30. 11. večer odlet z Bruselu
Spolucestující z NK	---
Finanční zajištění	CENL / rozpočet NK ČR
Cíle cesty	Účast na výročním setkání ředitelů CENL
Plnění cílů cesty (konkrétně)	Účast na jednání dle níže připojeného programu, navázání mezinárodních vztahů, zapojení do struktur CENL
Program a další podrobnější informace	Viz příloha
Přivezené materiály	---
Datum předložení zprávy	9. 12. 2021
Podpis předkladatele zprávy	
Podpis nadřízeného	
Vloženo na Intranet	
Přijato v mezinárodním oddělení	

Zpráva je pracovníkem do mezinárodního oddělení předložena nejpozději při vyúčtování cesty do 2 týdnů po jejím ukončení. Bez cestovní zprávy nebude provedeno vyúčtování. Při výjezdu více pracovníků na tutéž služební cestu s tímž programem lze odevzdat společnou cestovní zprávu.

CENL AGM 2021

28-30 NOVEMBER 2021

KBR, Brussels

WWW.CENL.ORG

CENL AGM 2021

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CULTURAL DAY PROGRAMME

SUNDAY
 28 NOV

08.30

• DEPARTURE FROM HOTEL

Meet in the Hotel Ibis lobby.

Travelling by Tram to Ternuere. Departure at 08.45 from Place Royale stop (Opposite the Musée des Beaux-Arts). Arrival at Ternuere at 09.45. The tram journey is across the forest and one of the most beautiful tram journeys of the country.



• VISIT OF THE AFRICA MUSEUM

Introduction by Director of Africa Museum. Followed by guided tours of the museum. Tours will be in English.



12.00

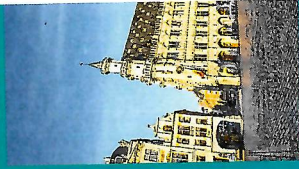
• LUNCH AT BISTRO TEMPO

Steak with fries followed by chocolate mousse.



13.30

14.30



19.00-22.00




AGM PROGRAMME

MONDAY
29 NOV


AGM Session 1 - 09:00 - 10:40
Theme: Business Meeting

- 08.45-09.00 **Registration**
- 09.00-09.10 **Words of welcome from Chair, Host & Thomas Dermine, State Secretary in charge of Scientific Policy**
with Roly Keating & Sara Lammens
- 09.10-09.20 **Introductions**
All delegates
- 09.20-09.25 **Approval of the minutes of the 34th CENL AGM 2020 online**
with Roly Keating
 **VOTE**
- 09.25-09.30 **Matters arising from Minutes**
- 09.30-09.40 **CENL Executive Committee elections - Ratification**
- 09.40-09.55 **Revised fee model**
 **VOTE**
- 09.55-10.10 **CENL Annual Report - Highlights**
with Roly Keating
- 10.10-10.25 **Treasurer's Report including:**
- Finance Report for 2020
- CENL Audit Report 2020
- CENL Budget 2021
- CENL Budget 2022
with Sara Lammens
 **VOTE**
- 10.25-10.40 **CENL Action Plan and Communications**
with Marcie Hopkins & Susanne Oehlschläger
- 10.40-10.55 **Coffee Break**

AGM Session 2 - 10.55 - 12.45

- 10.55-12.25 **National Libria**
with Anthony Lorena Aldente, Ivanka Stričev, Julia Konopka
Panel chaired
- 12.25-12.45 **Group photo**

- 12.45-14.00 **Lunch break**

AGM Session 3 - 14.00 - 17.00

- 14.00-15.20 **Strategic Bre:**
followed by f

1. Life after C
with Hans Pe
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with Beba St
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MONDAY
29 NOV

libraries can create ways to include different voices in our collections and programming, and to explore contested histories in our national collections – we will share ideas and experiences together, as this topic becomes increasingly important for national libraries.

- 3. How FAIR is your National Library data?
with Sally Chambers and Ann Van Camp, KBR
- The increasing digitisation of society and resulting increased digitisation of library collections results in National Libraries needing to develop processes to manage an insurmountable amount of diverse document and data types (e.g. bibliographic data, authority data, digital data, collections as data, born-digital data, e-resources data, research data and labs data). In practice, this entails making our National Libraries' data FAIR (Findable, Accessible, Interoperable and Reusable). In this session we will introduce the FAIR Principles and explore their benefits, challenges and opportunities for National Libraries through the practical example of Linked Open Data (LOD) and ISNI (International Standard Name Identifiers).

- 15.20-15.30 **Coffee Break**
 - 15.30-17.00 **Keynote: Dr. Carla Hayden, Librarian of Congress (via video)**
- Library Engagement in a Digital and Virtual Pandemic & Post Pandemic World**
- followed by a conversation with Roly Keating and by questions & answers from CENL members
- 17.00-17.15 **Closing remarks**
with Roly Keating
 - 17.15-19.00 **Break**
 - 19.00-22.00 **Gala Dinner**

 Location: Palais de Charles de Lorraine, KBR
Entrance via Place du Musée 1 Brussels

Dress code: smart

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Host

- 09.00-09.35 **EKN grant holders reports**
 1. National Library of Estonia - Janne Andresoo
 2. British Library - Mercedes Aguirre & Lucy Rowland (via video)

followed by questions & answers
- 09.35-10.15 **Presentation by CENL Network Groups**
 1. Books and Audiences – Inge Sargunte (via video)
 2. Copyright - Maja Bogataj Jančič (via video)
 3. Artificial Intelligence Application - Jean-Philippe Moreux (via video)

followed by questions & answers



SARA LAMI
General Director

Sara Lammens the Katholieke centre for the s began working replaced the H then switched employee, later the Support Se managing and Resources, ICT. Digitisation and

Since 1st May 2020, she is responsible for representation

Keynote Speaker



Dr. CARLA HAYDE
Librarian of CENL

Dr. Carla Hayde on September 2020, she was nominated for the position by African American and her nomin.

Prior to her late Enoch Pratt Free Museum and Li confirmed to ti joining the Pral chief librarian c

- 10.15-11.00 **Presentation - AI and national libraries: The BnF as a case study** by Laurence Engel, Bibliothèque nationale de France



- 11.00-11.15 **Coffee Break**
- 11.15-12.30 **Interactive session: Strategic priorities for national libraries & CENL for the next 4 years** with Roly Keating
- 12.30-12.50 **Presentation by the 2022 host** with Ali Odabaş, National Library of Turkey
- 13.00-14.00 **Lunch break**

- 14.00-15.30 **Optional: Tour of KBR and its new museum** on the manuscript collection of the dukes of Burgundy

from 1991 to 1993. She was an assistant professor for Library and Information Science at the University of Pittsburgh from 1987 to 1991. Hayden was library services coordinator for the Museum of Science and Industry in Chicago from 1982 to 1987. She began her career with the Chicago Public Library as the young adult services coordinator from 1979 to 1982 and as a library associate and children's librarian from 1973 to 1979.

Hayden was president of the American Library Association from 2003 to 2004. In 1995, she was the first African American to receive Library Journal's Librarian of the Year Award in recognition of her outreach services at the Pratt Library, which included an after-school center for Baltimore teens offering homework assistance and college and career counseling. Hayden received a B.A. from Roosevelt University and an M.A. and P.D. from the Graduate Library School of the University of Chicago.

Speakers



ANTHONY AGOTHA
Senior diplomatic advisor to the Executive Vice President of the European Green Deal, European Commission

Tony Agotha is a Dutch diplomat since 1996 who served amongst others as deputy director of European Integration in the Foreign Ministry, spokesman in the Permanent Representation to the EU in Brussels, national expert in the Turkey Team of the European Commission, deputy ambassador in Ljubljana, first secretary in the Permanent Representation to the EU, and member of the Office of the Secretary-General at the Ministry of Foreign Affairs. He is currently senior diplomatic advisor to the Executive Vice President of the European Green Deal Mr. Frans Timmermans at the European Commission in Brussels. He studied Public Administration/Political Science at the University of Twente (1995) and wrote his Masters' thesis at the University of North Carolina at Chapel Hill (NC) as a visiting scholar. Tony Agotha is married and has four children; he loves baseball, running, reading, and cooking.

LORENA AIDAN
European Parliament

Lorena Aidan, European Parliament, most represent Europe. In the field of EU her participation projects.

Previously, she implemented European Culture (DCE) management level.

In the past, she Co-operation design of herl participated & conferences.

She holds a M Management International Science (Sctel



Prof. IVAN ZADAR
Director of the University Library

Ivanka Stričević 2020 she was i Zadar and me pedagogy and and a PhD deg all from the Ur

In her academic career she carried several management positions. She was Vice Rector for Scientific Affairs and Information Infrastructure at the University of Zadar (2015-2019) and Head of Department of Information Sciences at the University of Zadar (2012-2015). Before starting her academic career, Ivanka Stričević was a Manager of youth services in the Public Library in Zagreb (1978-2007).

She is active member of international conferences' program committees and of national and international professional associations, including the Croatian Library Association and Croatian Reading Association. As an active member of IFLA (International Federation of Library Associations and Institutions) she was chair of the IFLA Libraries for Children and Young Adults Section and IFLA Literacy and Reading Section and she is currently participating in the National Libraries Section. She was a member of the Working Group of the Ministry of Culture and Media of the Republic of Croatia, charged to create the National Strategy for the Promotion of Reading. On the basis of the Strategy the Government of the Republic of Croatia declared the year 2021 the Year of Reading.

She published more than 70 papers, co-authored 10 studies and books, edited numerous publications on users of information, reading, literacy and librarianship, worked on scientific and numerous expert projects and participated in panels about reading, literacy and librarianship. She received two national awards for achievements in education in 1994 and for achievements in librarianship in 2008.

JULIA KONOPKA-ZOLNIERCZUK

Deputy Director, National Library of Poland

Julia Konopka-Zolnierczuk holds a degree in Cultural Studies, specialising in Mediterranean civilisation, from the Faculty of "Artes Liberales" at the University of Warsaw. She has worked at the National Library of Poland since January 2016, first in the Secretariat and then combining the positions of Secretary to the Management and Head of the Secretariat. Her position has brought her responsibility for the coordination of several projects at the National Library.



Since 2017 she is National Library library material; prepare the National Library of Poland

LAURENCE BILÉ

Born in 1966, Laurence Bilé is National Library

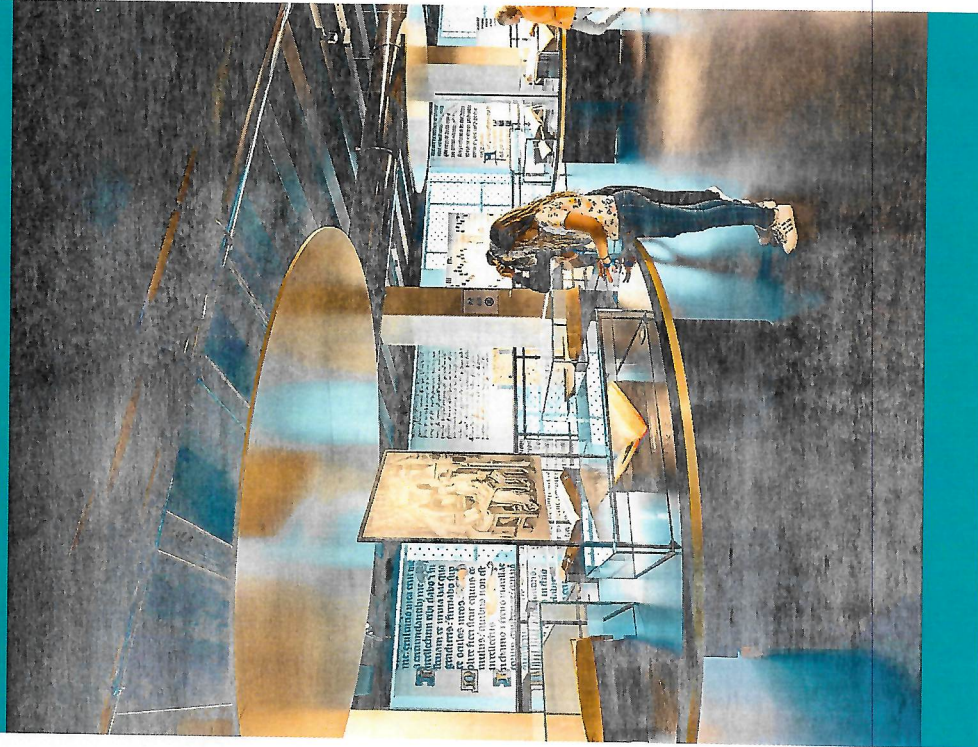
A graduate of El Roses, IEP (Institut d'Administration) (French Court of Franco-German areas of culture network "La Cin Audiovisual Media and Communication Cultural Advisor 2003 to 2008 at City of Paris unit

She acted as Director then Minister of 2014, Consequence furthermore, a period of time, 1 Directors of INH Chair of the Fin: Presse).

She has published Cultural policy.



Austria	Hans Petschar
Azerbaijan	Kerim Tahirov
Belgium	Sara Lammens
Belgium	Frédéric Lemmers
Bosnia & Herzegovina	Ismet Ovičina
Croatia	Ivanka Stričević
Czech Republic	Tomas Foltyn
Denmark	Tommy Skovgård Jens
Estonia	Janne Andressoo
France	Laurence Engel
France	Ophélie Ramonatzio
Germany	Frank Schoize
Germany	Susanne Obhlschláger
Germany	Michael Duchardt
Hungary	Judit Cserencsér
Lithuania	Renaldas Cudauskas
Luxembourg	Claude D. Conter
Luxembourg	Carlo Blum
Luxembourg	Kim Krier
Malta	Cheyl Falzon
Malta	Joanne Sciberras



Moldova	Elena Pînilîei	National Library of the Republic of Moldova	Director
Montenegro	Dragica Lompar	National Library of Montenegro "Djurđje Crnojević"	Director
Montenegro	Stadjana Sjekleca	National Library of Montenegro "Djurđje Crnojević"	Translator
Netherlands	Lily Knibbeler	The Netherlands	Director General
Netherlands	Elisbeth Kwant	The Netherlands	Strategic Adviser
North Macedonia	Jelisaveta Kostadinova	St Clement of Ohrid National and University Library	Director
North Macedonia	Maja Mitcavska Rizova	St Clement of Ohrid National and University Library	Personal assistant
Poland	Tomasz Makowski	National Library of Poland	Director General
Poland	Julia Konopka-Zolnierczuk	National Library of Poland	Deputy Director
Romania	Adrian Mihai Cirolariu	National Library of Romania	Director General
Serbia	Beba Stanković	National Library of Serbia	Adviser for international Cooperation
Slovenia	Viljem Leban	National and University Library, Slovenia	Director
Spain	José Luis Bueren	National Library of Spain	Deputy Director
Sweden	Karin Crönwall	National Library of Sweden	National Librarian
Switzerland	Damian Elsig	National Library of Switzerland	Director
Turkey	Ali Odabas	National Library of Turkey	Director General
Turkey	Taner Beyoğlu	National Library of Turkey	Assist. General Director
Turkey	Asuman Akdemir	National Library of Turkey	Head for Library Services
Turkey	Ebru Tokay	National Library of Turkey	Translator
United Kingdom	Roly Keating	British Library	Chief Executive
United Kingdom	Liz Jolly	British Library	Chief Librarian
United Kingdom	Marcie Hopkins	British Library	CENL Secretary
United Kingdom	Cecile Communal	British Library	CENL Secretary
Vatican Library	Timothy Janz	Vatican Library	Vice Prefect

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COVID-SAFE APP

- To get your test certificate, you must provide a phone number and an email address as well.
- A Covid-19 Test Prescription is possible also by email.
- When you receive your new test certificate, you will receive a CovidSafeBE app. If you do not have a smartphone, you can download the app on your computer and use it on a tablet.



You will need to show the CovidSafeBE application or your EU Digital Covid Certificate to enter into the Royal Library of Belgium.

Who needs the app?

- If you have an EU Digital Covid Certificate from another EU Member State, you will need to upload your certificate in your own country's app or on paper scanned at the entrance.

Certificates from the following countries are also valid in Belgium: Iceland, Liechtenstein, San Marino, Switzerland, United Kingdom, Scotland, Wales, Vatican City, Albania, Andorra, Monaco, North Macedonia, Turkey, Ukraine, Armenia.

- If you don't have an EU Digital Covid Certificate from another Member State, then you need to get tested in Belgium to obtain a certificate which you will be able to upload on the CovidSafeBE app. Testing can be a PCR test or a RAT (Rapid Antigen Test). A PCR test is valid for 72 hours, so we recommend doing a PCR test. A RAT test is valid on the day of testing and the day after testing. A RAT test takes approximately 20 minutes until you have the result and can be taken at a local pharmacist. The list of pharmacies where you can take a RAT test is available here: <https://www.apotheek.be/fr/Pharmacien/Pages/ou-effectuer-un-test-covid-rapide-en-pharmacie.aspx>

How do I get the app?

You will need to download the official CovidSafeBE app on your mobile device. You will find all the information about the app on <https://covid-safe.be/en/>. The app is available in English, French and Dutch.

The app is available on the Apple store:

<https://apps.apple.com/us/app/covid-safe-be/id1566902189?platform=iphone> and on Google Play: <https://play.google.com/store/apps/details?id=be.fgov.ehealth.DCC>

What do I need to do once I've downloaded the app?

You will need to upload your Covid safe certificate. There are three types of certificates: a vaccination certificate, a test certificate or a recovery certificate. In your case, this will be a test certificate.

INFO

How to get there



Address

KBR, Mont des Arts 28, 1000 Brussels
www.kbr.be/en/how-to



By Plane

Brussels Airport is a special Station. At peak times, the queue which is at only a three minutes walk from the entrance.



By public transports

Train

Underground/Metro

Tram

Bus



By car

Pay-and-display car park Entrance: Place de la Justice There are some parking spaces on Boulevard de l'Empereur

Useful links

- National Railway: www.nmbs.be
- Public transport in Brussels: www.brusselsmobility.be
- Public transport in Flanders: www.mivb.be
- Brussels airport (Zaventem): www.brusselsairport.be
- Brussels South Charleroi airport: www.brusselsairport.be
- Public transport in Wallonia: www.stib-mivb.be
- Tourist information about Brussels: www.brussels.be

FAQ

What are the travel rules to Belgium?

Since 1 July 2021, you can travel to Belgium if you have been fully vaccinated.

'Fully vaccinated' means vaccinated with a vaccine approved by the European Medicines Agency (EMA) and for which all doses of the vaccine provided for in the leaflet have been administered at least two weeks before travelling.

At the time of writing, Belgium accepts the following four vaccines for entry:

1. Moderna (mRNA-1273)
2. Pfizer/BioNTech (BNT162b2)
3. Johnson & Johnson (Ad26.COV2.S)
4. Oxford/AstraZeneca (AZD1222)

A 'recognised vaccination certificate' means the EU Digital COVID Certificate. Certificates from the following countries are also valid in Belgium: Iceland, Liechtenstein, San Marino, Switzerland, United Kingdom, Scotland, Wales, Vatican City, Albania, Andorra, Monaco, North Macedonia, Turkey, Ukraine, Armenia.

Since 1 February 2021, Belgium is using a colour code system. For countries within the European Union/European Economic Area, the colour codes are aligned with those of the [European Centre for Disease Prevention and Control \(ECDC\)](#). Third countries are considered to be red zones, with the exception of the countries listed on the website: <https://www.info-coronavirus.be/en> for which the travel restrictions have temporarily been lifted.

The Belgian approach for people arriving in Belgium depends on whether they are returning from a red, orange or green zone. Depending on the country or region you are travelling from, different measures apply after your arrival in Belgium.

All passengers must complete the Public Health Passenger Locator Form (PHLF) in the 48 hours before their arrival in Belgium, even if they're vaccinated and provide a COVID certificate (vaccination certificate, recovery certificate or test certificate).

- Passengers travelling from a **green** or **orange zone** You do not need to get tested or quarantine.

- Passengers travelling from if you have a vaccination or get tested.

If not, you must do a PCR test in Belgium or a RAT test the day before. On arrival in Belgium

- Passengers travelling from if you are vaccinated, get tested in Belgium.

You have to stay in quarantine

If not vaccinated, you must quarantine

Testing in the context of travel (RAT test). A RAT test takes approximately 15 minutes and can be taken at a local pharmacy. RAT test is available online [here](#)

- In addition to the colour code relating to the territory of a very high-risk country, in Belgium.

I am visiting from a red zone or on arrival in Belgium?

[At the airport:](#)

- Rapid Antigen Test: Testing in the context of travel (RAT test). A RAT test takes approximately 15 minutes and can be taken at a local pharmacy. RAT test is available online [here](#)

- PCR test: Arriving passengers will receive a text message on their mobile with a code to be tested based on the information you provided in your Passenger Locator Form before arriving to Belgium.

If you are an arriving passenger based on the information you provide, you will pay € 40.44 for a stamp if you are affiliated with a Belgian health insurance company (you can pay with different payment methods).

site. We advise you to pay in advance as much as possible to avoid queues. Online or on-site registration are available (online registration is strongly recommended)

For arriving passengers, results are available 24 to 48 hours after completion of the test. All test results are sent to you by e-mail.

See more information here: <https://www.brusselsairport.be/en/passengers/the-impact-of-the-coronavirus/covid-19-test-centre-at-brussels-airport>

At Brussels-Midi or in town on arrival:

- Rapid Antigen Test: Testing in the context of travelling can be a PCR test or a RAT (Rapid Antigen Test). A RAT test takes approximately 20 minutes until you have the result and can be taken at a local pharmacist. The list of pharmacies where you can take a RAT test is available online [here](#).

- PCR test: Arriving passengers will receive a text message on their mobile with a code to be tested based on the information you provided in your Passenger Locator Form before arriving to Belgium.

Paid PCR test cost € 41 with a result within 48 hours via SMS or coronalert app.

The Brussels Test Centers operate by appointment. There is a test centre in Brussels Midi station. You can book your appointment via this link: <https://prod.chronorace.be/registration/Covid/MedicalForm.aspx?eventId=192343050919590&lng=EN&hash=yURQPOC4PrsJbVrNyMf:Sh8VQEW#/registration>

Please note that you must fill in your Passenger Locator Form first to receive a code to use when booking your test.

You can also go directly to the Helpdesk of one of the following testing centres without an appointment: Albert, Molenbeek, or Pacheco. However, we highly recommend booking an appointment online in advance. Bring proof of identity and if possible, register on the Coronalert application to access your test result [here](#).

Albert Centre:
Address: Avenue Jupiter 201, 1190 Forest
Opening hours: Monday – Sunday, 9:00 a.m. – 5:00 p.m.
Nearest stop: Albert (STIB)

Molenbeek Centre:
Address: Quai de l'Industrie 31, 1080 Molenbeek-Saint-Jean.

Opening hours: Monday – Friday, p.m.

Nearest stop: Delacroix, Arts et

Pacheco Centre:

Address: Boulevard Pacheco 4
Opening hours: Monday-Sunday
Nearest stops: Botanique (STIE)

More information on <https://bit.ly/3dRv181>

Can I quarantine at the Ibis Hi

Yes if you get tested immediately and quarantine there until you

I need to get tested to go back

For passengers departing from You can either book:

- Standard PCR test, €55, results will be available in 24 hours
- Rapid PCR test, €120, if the results will be available in 3 hours
- Antigenic test, €55, results will be available in 15 minutes

More information via: <https://www.brusselsairport.be/en/passengers/the-impact-of-the-coronavirus/covid-19-test-centre-at-brussels-airport>

Travelling by train:
Rapid Antigen tests can be taken where you can take a RAT test

Will financial assistance be available?

As agreed at the CENL Annual meeting, financial assistance can be provided for annual general meeting. Be careful, Brussels, which might be more expensive, might be more eligible members to ensure costs to attend the AGM.

Members who pay a membership fee between €750-2000 will all be eligible for a travel bursary of up to a maximum of €1,000 in relation to actual travel and accommodation costs. The Executive Committee has also agreed to extend the claimable costs to Covid-19 testing costs.

If you are eligible for financial assistance, you will have received a personal email with the details on how to apply within the next 48h hours. If you haven't been contacted by Monday 27th September and think that you are eligible, please contact us at cenl@bl.uk.

Do I need the CovidSafeBe application?
You will need to show the Covid-Safe Be application or your EU Digital Covid Certificate to enter into the Royal Library of Belgium.

If you have an EU Digital Covid Certificate from another EU Member State, all you need to do is have your certificate scanned at the entrance in your own country's app or on paper. **Certificates from the following countries are also valid** in Belgium: Iceland, Liechtenstein, San Marino, Switzerland, United Kingdom, Scotland, Wales, Vatican City, Albania, Andorra, Monaco, North Macedonia, Turkey, Ukraine, Armenia.

If you don't have an EU Digital Covid Certificate from another Member State, then you need to get tested in Belgium to obtain a certificate which you will be able to upload on the CovidSafeBe app. Testing can be a PCR test or a RAT (Rapid Antigen Test). A PCR test is valid for 72 hours. A RAT test is valid the day of testing and the day after testing. A RAT test takes approximately 20 minutes until you have the result and can be taken at a local pharmacist. The list of pharmacies where you can take a RAT test is available online [here](#).

What Covid-19 measures will you be following during the AGM?

We will be following social distancing measures while indoor including in the rooms hosting the meetings. We will be asking everyone to wear a face covering while they are indoors. This excludes people who cannot put on, wear or remove a face covering because of a physical or mental illness or impairment, or disability.

If you feel unwell or anyone in your household is showing symptoms of COVID-19, please don't visit the KBR.

I already know that I will not be online and cast my vote?

The AGM will take place physically to join the meeting online available to all CENL members

Please note that as a CENL member business matters. Should you nominate a representative for on your behalf. Alternatively, you on your behalf. In both cases, you your representative. The proxy form to the CENL Secretariat

Where can I access the latest

The AGM page in the member regularly with the latest information <https://www.cenl.org/agm/28t>

Please visit note that you need Members' section. Visit www.cenl.org

Is the AGM fully accessible?

The Royal National Library of Belgium However, part of the Cultural Heritage

If you have any accessibility needs cenl@bl.uk.

USEFUL CONTACTS

CENL Secretariat

Marcie Hopkins
CENL Secretary
Office +44 (0)20 7412 7981
Mobile +44 (0)7909 887 814
cenl@bl.uk / marcie.hopkins@bl.uk

Cecile Communal
CENL Secretariat
Office +44 (0)20 7412 7656
Mobile +44 (0)7771 975 539
cenl@bl.uk / cecile.communal@bl.uk

Royal Library of Belgium

Christine Plessens
Secretary
Mobile: +32 (0)498 68 20 79
Christine.plessens@kbr.be

Koen Magerman
Events
Mobile: +32 (0)473 61 72 31
Koen.magerman@kbr.be

Carolien Mertens
Head of Events
Mobile: +32 (0)473 60 18 63
Carolien.mertens@kbr.be

Emergency Contacts

All medical emergencies 112
Fire and ambulance services 100
Police emergencies 101

If you have any questions for the police or want to report something, call: +32 (0)2 279 79 79

Medical assistance, in need of immediate help, i.e. treatment of illness and injuries that cannot wait until the next day: +32 (0)2 201 22 22

Pharmacies

Pharmacie Gare Centrale
Intérieur Gare Bruxelles-Central
+32 (0)2 513 35 93

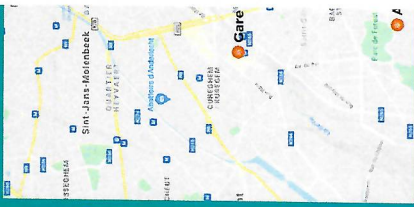
Pharmacie Saint Jean
Rue du Lombard 74
+32 (0)2 512 18 51

Pharmacie Reine Pharma

Rue de la Montagne 25
+32 (0)2 511 83 81



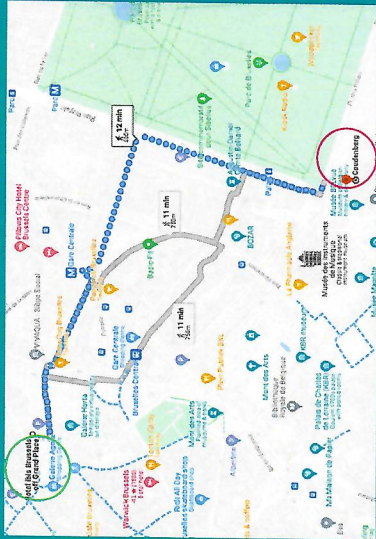
PCR TESTS



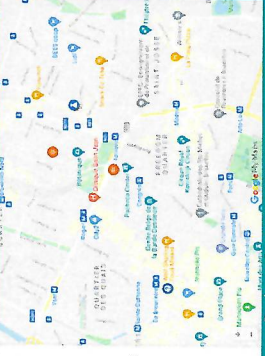
PCR TESTS

Centre de Testing COVID-19
 471 Avenue Ferny, 1200 Bruxelles

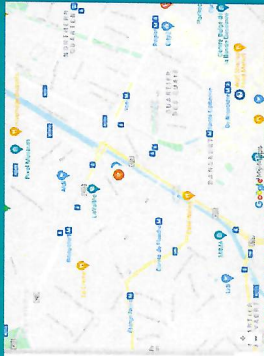
Symptômes, retour de voyage, contacts à haut risque /
 Symptômes, retour de voyage, contacts à haut risque /
 Horaires d'ouverture / Ouverture
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 Horaires d'ouverture / Ouverture



ibis Hotel to Palais Coudenberg



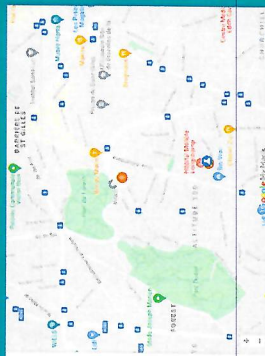
Parc des Minimes



Molenbeek Centre

Centre de Testing COVID-19
 111 Avenue de la Woluwe, 1200 Bruxelles

Symptômes, retour de voyage, contacts à haut risque /
 Symptômes, retour de voyage, contacts à haut risque /
 Horaires d'ouverture / Ouverture
 Horaires d'ouverture / Ouverture
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 Horaires d'ouverture / Ouverture



Albert Centre

Centre de Testing COVID-19
 111 Avenue de la Woluwe, 1200 Bruxelles

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